



# TRIP RESERVATION AND TERMS AND CONDITIONS WAIVER

Please complete this form, sign and return to the address below at the time of booking your BikeHike Adventure. This form includes 3 pages and **each page must be signed or initialled.**

### Traveller Information

YOUR NAME AS IT APPEARS ON YOUR PASSPORT: LAST FIRST SECOND

PLEASE SELECT ONE:  MALE  FEMALE AGE:

DATE OF BIRTH: DAY / MONTH / YEAR WEIGHT: HEIGHT:

PROFESSION:

MAILING ADDRESS:

CITY: STATE/PROVINCE: ZIP/POSTAL CODE: COUNTRY:

HOME TELEPHONE: BUSINESS TELEPHONE:

CELLULAR TELEPHONE: EMAIL:

CHECK THIS BOX IF YOU WOULD LIKE TO SUBSCRIBE TO BIKEHIKE ADVENTURES' MONTHLY NEWSLETTER.

### Passport Details

NATIONALITY: PASSPORT NUMBER:

COUNTRY OF ISSUE: EXPIRY DATE:

YOUR PASSPORT MUST BE VALID FOR 6 (SIX) MONTHS BEYOND YOUR DATE OF RETURN.

### Trip Selected

TRIP NAME: DEPARTURE DATE: DAY / MONTH / YEAR

DO YOU REQUIRE: AIRFARE?  YES  NO EXTENSIONS:  YES  NO PRIVATE ROOM SUPPLEMENT:  YES  NO

DO YOU WISH TO ROOM WITH A SPECIFIC PERSON:  YES  NO NAME:

HOW MANY BEDS:  1 BED  2 BEDS DO YOU HAVE ANY DIETARY REQUIREMENTS?

### Medical History

ARE YOU TAKING ANY MEDICATION?  YES  NO MEDICATION NAME/DETAILS:

DO YOU HAVE A PRE-EXISTING MEDICAL CONDITION?  YES  NO IF YES, PLEASE SPECIFY:

DO YOU HAVE A HEART CONDITION?  YES  NO DO YOU HAVE ASTHMA?  YES  NO DO YOU SMOKE?  YES  NO

HAVE YOU HAD A SERIOUS ILLNESS IN THE PAST 5 YEARS?  YES  NO IF YES, PLEASE SPECIFY:

DO YOU HAVE ALLERGIES?  YES  NO IF YES, PLEASE SPECIFY:

EMERGENCY CONTACT: RELATIONSHIP:

HOME TELEPHONE: BUSINESS TELEPHONE:

CELLULAR TELEPHONE: E-MAIL:

By **signing** and initialling the pages of this Trip Reservation and Terms and Conditions Waiver, I acknowledge that I have read, understand, and accept the terms and conditions accompanying this document, and I agree to them in their entirety, understanding that I am bound by such terms and conditions. I also acknowledge that this 'Trip Reservation and Terms and Conditions Waiver' and the 'Release and Waiver' constitute the entire agreement between myself and BikeHike Adventures Inc.

SIGNATURE OF TRAVELLER: DATE: DAY / MONTH / YEAR

TO CONFIRM YOUR SPACE ON THE TRIP, THIS FORM IS REQUIRED WITH YOUR DEPOSIT.

PLEASE RETURN THIS FORM WITH PAYMENT TO:  
BikeHike Adventures Inc.  
210-1807 Maritime Mews, Vancouver, BC V6H 3W7 Canada  
Phone: 604.731.2442 Toll Free: (888) 805.0061 Email: info@bikehike.com

## Trip Reservation & Terms and Conditions

PLEASE CAREFULLY READ THESE TERMS AND CONDITIONS. EACH PARTICIPANT MUST AGREE TO THESE TERMS AND CONDITIONS IN THEIR ENTIRETY IN ORDER TO PARTICIPATE IN ANY BIKEHIKE ADVENTURES TOUR.

In signing this reservation form, I acknowledge that I have read, understood and accept it and the Terms and Conditions herein accompanying the reservation form. I also acknowledge that this Trip Reservation & Terms and Conditions Form along with the Release and Waiver constitute the entire agreement between myself and BikeHike Adventures Inc. (BIKEHIKE).

### Payment

A non-refundable deposit of \$500 USD (insurable) is required at the time of booking to secure a space. BIKEHIKE will send a detailed itinerary, invoice and pre-departure package that includes "what to bring" packing list upon receipt of The Participant's deposit. The balance is due 75 days prior to trip departure. Prices quoted are based on "twin share" travelling and land costs in effect at the time of printing. Prices are subject to change without notice.

### Cancellation

Land cancellation fees (days prior to departure):

- 75 days or more: \$500 US non-refundable deposit
  - 46 to 74 days: 50% of land cost is non-refundable
  - 30 to 45 days: 75% of land cost is non-refundable
  - 00 to 29 days: 100% non-refundable.
- No refunds on no shows or unused portions of trips.

Airfare cancellation fees depend upon individual airline cancellation policies.

BIKEHIKE highly recommends Trip cancellation insurance.

### If BikeHike Cancels a Trip

BIKEHIKE reserves the right to cancel or postpone any trip for force majeure or any other circumstances beyond its control. BIKEHIKE also reserves the right to cancel any trip if sign-up is inadequate and group size does not meet the 2, 3 or 4 person minimum. In such cases, BIKEHIKE will refund tour costs to participants, but it is not responsible for additional expenses incurred in preparation for the trip (e.g. non-refundable air tickets, visa fees, gear, insurance or medical expenses).

### Cancellation Policy

Participants wishing to cancel any booking

with BIKEHIKE are required to provide BIKEHIKE with written notification of cancellation.

### Transferring a Trip

Participants who cancel more than 75 days prior to departure, and who did not purchase cancellation insurance on their deposits, may apply their \$500 US deposit to another BikeHike adventure within one year from the date of cancellation, less a \$200 US administration fee. Participants are only permitted to transfer once.

### Refunds

BIKEHIKE does not give any refunds for missed or unused hotel rooms, meals, flights, internal transportation, entrance fees or activities. Land cost is quoted as a package. Credits or refunds are not given for services unused.

### Catch up Fees

It is the sole responsibility of The Participant to cover any costs to catch up and join a group departure in the event that The Participant is delayed as a result of international flight cancellations or delays.

### Trip Alterations

BIKEHIKE reserves the right to alter or modify its trip itineraries, tour prices or Terms and Conditions at any time without notice.

### The Booking Contract

The Participant must provide all outstanding required information forms and waivers, signed and completed in full, as requested by BIKEHIKE, along with first payment.

The Participant agrees to provide full, complete and accurate information when completing the required information forms and waivers.

A booking is confirmed and these Terms and Conditions apply when BIKEHIKE, or an authorized agent on BIKEHIKE's behalf, has received the tour deposit and required forms from The Participant and The Participant has received written communication from BIKEHIKE that the booking is confirmed.

A booking cannot be confirmed by BIKEHIKE until all requested booking forms are received, and deemed complete, by BIKEHIKE.

### Your Obligations as a Trip Member

By participating on a BikeHike adventure you assume certain obligations to BIKEHIKE and the other trip members.

It is your responsibility to:

- Understand the conditions implied on the BIKEHIKE trip grading system

- Select a trip (with the help of the BIKEHIKE staff) that is appropriate to your interests and abilities.

- Prepare for the trip by familiarizing yourself with the trip itinerary and preparation materials sent by BIKEHIKE.

- Bring appropriate gear and clothing as advised by BIKEHIKE.

- Obtain all necessary visas and ensure that your passport is valid for six months beyond the completion date of the trip.

- Act in an appropriate and courteous manner befitting to the customs of countries you visit.

- Refrain from all non-medical, non-prescription drug use for the entire duration of your BikeHike Adventure tour.

- Respect the countries visited by using environmentally safe products, staying on established travel routes and not littering.

### Medical Considerations

It is the responsibility of each Participant to ensure that BIKEHIKE is advised, at the time of booking, of any medications and medical conditions or issues.

BIKEHIKE guides have the right to disqualify anyone at any time during the trip if they feel the trip member is mentally or physically incapable of continuing and/or if a trip member's continued participation jeopardizes the group or his/her own safety. Under these circumstances, refunds are not given.

Medical insurance is mandatory for all Participants on any BikeHike adventure.

BIKEHIKE is not a medical provider or facility and has no responsibility regarding medical advice, medications or inoculations that you or your doctor deem necessary for your safe participation.

Hospital facilities for serious problems are often unavailable and evacuation can be prolonged, expensive and difficult. BIKEHIKE assumes no liability regarding provision of medical care.

By signing this Trip Reservation & Terms and Conditions Waiver, you agree to pay for emergency evacuation and emergency medical care.

A Confidential Medical Report must be completed, signed by a Doctor and submitted to BIKEHIKE if The Participant is 70 years of age or older, or if The Participant has a serious, pre-existing medical condition.

PLEASE INITIAL            By **initialling** here in this box, and signing this Trip Reservation and Terms and Conditions Waiver, I acknowledge that I have read, understand, and accept the terms and conditions as outlined on this page.

## Waivers and Documents

All Participants must provide BIKEHIKE with the following forms completed and signed at time of deposit to confirm The Participant's space on the tour. The Participant's space is not confirmed until the following forms are received, and deemed completed in full, by BIKEHIKE:

1. Trip Reservation & Terms and Conditions Waiver
2. Release and Waiver

BIKEHIKE reserves the right to refuse any Participant at any time without a refund or compensation if The Participant fails to provide BIKEHIKE with any of these signed and completed releases prior to departure.

Additionally, medical insurance is mandatory for all Participants on any BikeHike adventure. A signed Insurance Waiver is thus required from The Participant if not purchasing insurance through BIKEHIKE. All Participants must provide BIKEHIKE with proof of international medical insurance coverage prior to departure. BIKEHIKE reserves the right to refuse any Participant without a refund or compensation if The Participant fails to provide BIKEHIKE with proof of international medical insurance.

## Tour Price

Tour prices are based on land costs and do not include international airfare. All prices are in US dollars unless otherwise indicated. Some destinations are subject to Government Sales Tax ("GST"). Tour prices may be subject to change at any time.

## Final Payment

If the full payment is not received by 75 days prior to departure, BIKEHIKE reserves the right to treat The Participant's booking as cancelled.

## Optional Activities

The Participant understands that during the trip there may be opportunities to participate in activities that do not form part of the BikeHike Adventures itinerary. The Participant understands that BIKEHIKE makes no representation about the safety or quality of these additional activities, or the standard of the operator running them. The Participant also understands that BIKEHIKE is in no way responsible for the safety of The Participant should they elect into such optional activities.

## Liability

The client must communicate at the earliest opportunity, in writing, to BIKEHIKE in the event of any loss, death, injury or illness caused by the negligent acts and/or omissions of BIKEHIKE or any third party suppliers of any services that form part of The Contract. BIKEHIKE limits its liability,

where applicable, through any terms and conditions expressly incorporated in this Contract. The Participant must submit the complaint in writing to BIKEHIKE no later than 30 days after the completion of trip.

## Trip Itineraries

The itineraries presented in BIKEHIKE's literature or on BIKEHIKE's website are subject to modification and change by BIKEHIKE at any time without notice. Every reasonable effort will be made to operate programs as planned, but alterations may still occur after final itineraries are sent.

## Custom Trips

Custom trips may require a higher deposit or full payment at time of booking.

## Travel Arrangements

BIKEHIKE strongly recommends that The Participant make no travel arrangements to point of departure, make any connecting travel that is non-refundable or non-changeable or incurs penalties or incur any costs in respect of visas or vaccinations until BIKEHIKE has confirmed The Participant's booking and BIKEHIKE has confirmed The Participant's itinerary and dates.

## Cuba Travel

For BikeHike Adventure tours operated in Cuba, it is not possible to purchase the comprehensive cancellation insurance package offered by BIKEHIKE.

## Sharing and Single Supplement

All of BIKEHIKE's group tour prices are based on double occupancy. There is no single supplement fee for single travellers booking on group departures. Single travellers booking extensions are subject to single supplement fees. Private single occupancy rooms can be requested on group tours for an extra charge.

## Unused Services

Neither BIKEHIKE nor its authorized agents shall pay any additional refunds or discounts for missed or unused hotel rooms, meals, flights, internal transportation, entrance fees, activities or missed days due to no fault of BIKEHIKE, its agents or representatives. Additionally, no refunds or credits will be provided to The Participant in the event that The Participant's participation in the tour is terminated due to The Participant's own fault, negligence or breach of these Terms and Conditions.

## Suppliers & Acceptance of Risk

Accommodation, transportation, activities and excursions or other constituent elements of a BikeHike Adventures tour will be arranged by BIKEHIKE with suppliers

local to the region where BIKEHIKE's tour product operates, and these suppliers may themselves engage the services of local operators and/or subcontractors. BIKEHIKE will at all times endeavor to appoint reputable and competent local suppliers to comply with all the applicable laws and regulations concerning health and safety in the regions where BIKEHIKE operates tours. The terms and conditions of all suppliers of BIKEHIKE's tour components will be applicable to the tour component provided by such supplier and are expressly incorporated into these Terms and Conditions. These may limit and exclude liability of the supplier. The liability of BIKEHIKE will not exceed that of any supplier of any tour component. The components that make up each BIKEHIKE tour shall be regarded as having been satisfactorily performed and delivered solely in reference to the regulations and laws concerning health and safety in the applicable jurisdiction where a tour component is operated.

## Severability

In the event that any term or condition herein is unenforceable or void by operation of law or as being against the public policy or for any reason then such term or condition shall be deemed severed from these Terms and Conditions or amended accordingly only to such extent necessary to allow all remaining terms and conditions hereof to survive and continue as binding. If any provision of these Terms and Conditions is found to be so broad as to be unenforceable such provision shall be interpreted to be only so broad as is enforceable. The invalidity or unenforceability of any provision hereof shall in no way affect the validity of any other provision.

## Photographic Records

BIKEHIKE reserves the right to take photographs or video footage of any of its trips, and to use such photographic or video material for promotional and/or commercial purposes.

## Consumer Protection Act

All payments to BIKEHIKE are insured by the British Columbia Business Practices and Consumer Protection authority. BikeHike Adventures Inc. Retail registration #31706

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